UNITED STATES DISTRICT COURT EASTERN DISTRICT OF MICHIGAN

PANDORA SHELTON

Plaintiff,

JURY TRIAL DEMAND

٧.

ALLIANT CAPITAL MANAGEMENT LLC, Defendant.

Case: 4:23-cv-12548 Judge: Behm, F. Kay MJ: Ivy, Curtis Filed: 10-10-2023

CMP Pamela Shelton v. Alliant Capital Management (tt)

COMPLAINT AND DEMAND FOR JURY

I. INTRODUCTION

1. This is an action for actual and statutory damages brought by Plaintiff Pandora Shelton an individual consumer, against Defendant, Alliant Capital Management for violations of the Fair Debt Collection Practices Act, 15 U.S.C § 1692 et seq. (hereinafter "FDCPA"), which prohibits debt collectors from engaging in abusive, deceptive, and unfair collection practices.

II. JURISDICTION AND VENUE

2. The court has jurisdiction under 15 U.S.C § 1692k (d) and 28 U.S.C § 1331. Venue in this District is proper as the Defendant transacts business in Michigan.

III. PARTIES

- 3. Plaintiff is a natural person residing in the Eastern District of Michigan. Plaintiff is a consumer as defined by the Fair Debt Collection Practices Act, 15 U.S.C.§1692a (3).
- 4. Upon information and belief, Defendant principal place of business is 1965 Sheridan Drive, Suite 100, Buffalo, New York 14223.
- 5. Defendant is engaged in the collection of debt from consumers using the mail and telephone. Defendant regularly attempts to collect consumers' debts alleged to be due to another. Defendant is a "debt collector" as defined by the FDCPA, 15 U.S.C 1692a (6).

IV. FACTS OF THE COMPLAINT

- 6. Defendant attempting to collect a debt that arose from a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family. or household purposes.
- 7. On or around September 14, 2023, Plaintiff received a email from defendant attempting to collect an alleged debt in the amount of \$911.30 allegedly owed to Tempoe LLC. (Please see Exhibit A)
- 8. On or around September 14, 2023, Plaintiff responded "I Refuse to Pay This Alleged of \$911" pursuant to 15 U.S.C 1692c (c). (Please see Exhibit A).
- 9. Despite receiving Plaintiff's notice, Defendant continued its attempts to contact Plaintiff via email on October 4, 2023, in violation of 15 U.S.C. § 1692c (c). (Please see Exhibit B).
- 10. Defendant used unconscious means to collect on this alleged debt for their financial gains, as this unlawful tactic was not a result of a bona fide error, as the continual nature of defendant violations and its persistence in attempting to collect the alleged debt

post Plaintiffs clear communication of a refusal to pay strongly suggest a willful disregard for the FDCPA, rather than a bona fied error.

- 11. Plaintiff has and continues to suffer actual damages as a result of the illegal debt collection communications by Defendant in the form of anxiety, decreased ability to focus on tasks while at work, frustration, emotional distress, and other negative emotions.
- 12. Defendant has disturbed plaintiffs' peace, blood pressure and her right to be free of communication from the defendant seeking collection of the debt at issue. The anxiety and worry were caused by concerns if defendant was going to continue their unlawful collection communication.

V. FIRST CLAIM FOR RELIEF

- 13. Plaintiff re-alleges and reincorporates all previous paragraphs as if fully set out herein.
- 14. Defendant violated the FDCPA. Defendant's violations include, but are not Limited to, the following:
- 15. Defendant violated 15 U.S.C § 1692c(c) of the FDCPA by failing to cease collection after receiving written notice.
- 16. Defendant violated 15 U.S.C § 1692f of the FDCPA by using unfair and unconscious means to collect on the alleged debt.
- 17. As a result of the above violations of the FDCPA, Defendant is liable to Plaintiff for actual damages and statutory damages pursuant to 15 U.S.C § 1692k.

VI. JURY DEMAND AND PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully demands a jury trial and requests that

judgment be entered in favor of Plaintiff and against Defendant for:

- A. Judgment for the violations occurred for violating the FDCPA;
- B. Actual damages;
- C. Statutory damages;
- D. For such other and further relief as the Court may deem just and proper.

Dated: October 9, 2023,

Respectfully Submitted

/s/ Pandora Shelton

Email: Pandorashelton51@gmail.com





Pandora Shelton en

Your Account

2 messages

Alliant Capital Management LLC capital net>

Thu, Sep 14 at 12-15 PM

Alliant Capital Management LLC: 1965 Sheridan Drive, Suite 100, Buffalo, NY 14223 - Toll Free: 877-957-8334 www.alliantcapital.net

PANDORA SHELTON 534 NOTRE DAME GROSSE POINTE, MI, 48230

Thursday, September 14, 2023

Our Reference # 4718454
Current Creditor, Security Credit Services, LLC
Current Creditors Account #, 3931613
Original Creditor, TEMPOE LLC
Original Acct # G9GRQH2
Current Account Balance, \$911.30

PANDORA SHELTON,

We have been trying to contact you about the above referenced account that was placed in our office.

We understand that sometimes things happen in life that put people financially behind. That is why our representatives are available to work with you.

For your convienience, please contact one of our trained representatives to see what options are available for you or if you do not want to speak to anyone, you can make a payment and review your account online at https://www.alliantcapital.net/online-payment

Please contact us directly at 877-957-8122 to speak to a representative. Representatives are available Monday through Thursday 9.00 am to 6.00 pm eastern standard time (EST) or Friday 9.00 am = 3.00 pm EST.

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

NOTICE: SEE FOLLOWING PAGE FOR IMPORTANT INFORMATION

Please Note: We are required under state law to notify consumers of the following rights. This list does not contain a complete list of the rights consumers have under state and federal laws.

California Residents. The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection.

Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov

You may request records showing the following. (1) that Alliant Capital Management has the right to seek collection of

Exhibit A

Commerce and Insurance

Wisconsin Residents. This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org

To unsubscribe from future emails please Click Unsubscribe

Pandora Shelton < pandora shelton 51@gmail com>
To Alliant Capital Management LLC < billing@alliantcapital net>

Thu, Sep 14 at 12 21 PM

Trefuse to pay this alleged debt of \$911! (Quoted text hidden)





Pandora Shelton <pandorashelton51@gmail.com>

Your Account

Alliant Capital Management LLC

To: <PANDORASHELTON51@gmail.com>

Wed, Oct 4 at 1.43 PM

Alliant Capital Management LLC: 1965 Sheridan Drive, Suite 100, Buffalo, New York 14223 - Toll Free: 877-957-8334 www.alliantcapital.net

PANDORA SHELTON 534 NOTRE DAME GROSSE POINTE, MI, 48230

Wednesday, October 4, 2023

Our Reference #: 4718454

Current Creditor: Security Credit Services, LLC

Current Creditors Account #: 3931613

Original Creditor: TEMPOE LLC Original Acct #.G9GRQH2

Current Account Balance, \$911.30

PANDORA SHELTON,

Security Credit Services, LLC has authorized us to provide you with the following offer. We will accept \$729.04 to fully satisfy your obligations on this account.

Upon clearance of the funds, your account will be satisfied for less than the original balance and you will be released from any further obligations regarding this matter. This offer expires October 18, 2023. We are not obligated to renew this offer.

For your convienience, you can make payments and access your account information 24 hours day, seven days a week at https://www.alliantcapital.net/online-payment.

Please contact us directly at 877-957-8334 to obtain additional information. Representatives are available Monday through Thursday 9:00 am to 6:00 pm eastern standard time (EST) or Friday 9:00 am - 3:00 pm EST.

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

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Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

You may request records showing the following. (1) that Alliant Capital Management has the right to seek collection of

JS 44 (Res 10.20)	CIVIL COVER SHEET County in which action arose:				
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(c) Attorneys (First Name	Address and Telephone Numbers AGENTIC Homperwoods -5057 472				
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2.	Other than stated above, are there any pending or previously discontinued or dismissed companion cases in this or any other court, including state court? (Companion cases are matters in which it appears substantially similar evidence will be offered or the same or related parties are present and the cases arise out of the same transaction or occurrence.)	Yes No	
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